

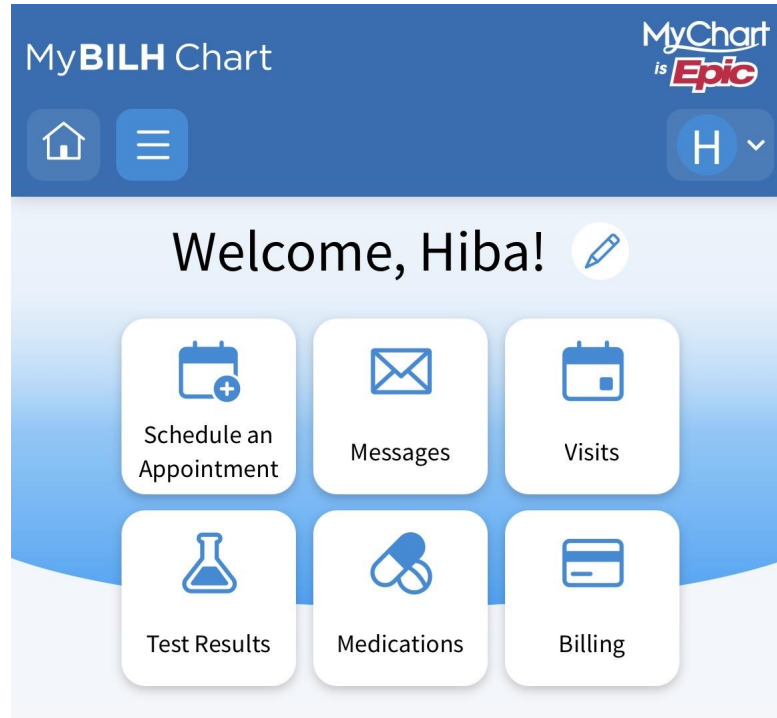
# NLP in healthcare

Hiba Ahsan

PhD candidate  
Northeastern University

28th April, 2026

# Electronic Health Record (EHR)



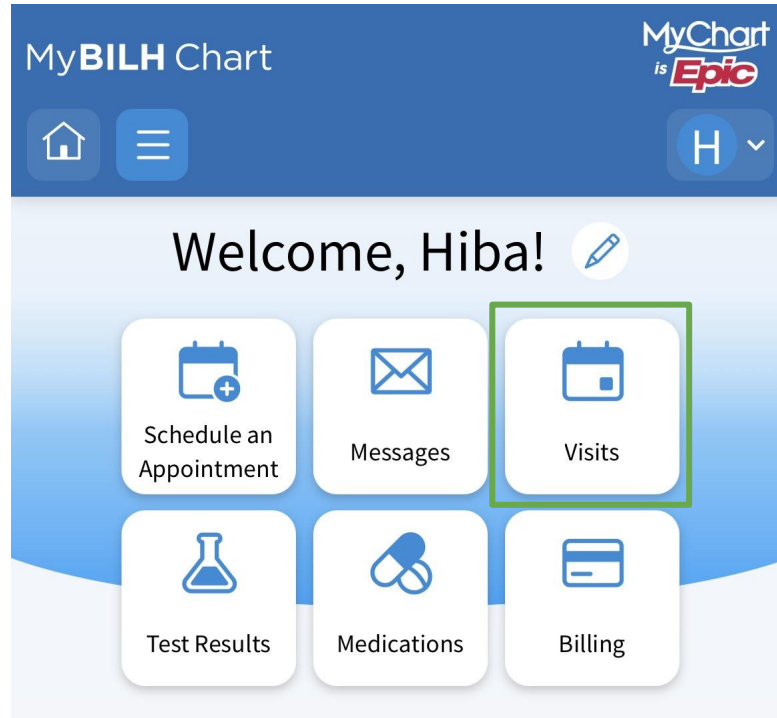
# Electronic Health Record (EHR)

Test Name	Result	Normal Range	Units
RBC	12	11-15	g/dL
HCT	3.3	3.5-5.5	10 <sup>^</sup> g/uL
MCV	36	37-50	%

The screenshot shows the MyBILH Chart interface. At the top, it says "MyBILH Chart" and "MyChart is Epic". Below the header are navigation icons: a home icon, a menu icon, and a user profile icon labeled "H". The main content area says "Welcome, Hiba!" with a pencil icon. Below this are six buttons: "Schedule an Appointment", "Messages", "Visits", "Test Results", "Medications", and "Billing". The "Test Results", "Medications", and "Billing" buttons are highlighted with an orange border. Arrows point from these buttons to external tables: "Test Results" points to a table of lab results, "Medications" points to a table of drugs, and "Billing" points to a table of drug dosages.

Drug Name	Strength	Dosage
Lisinopril	10 mg	Once daily
Metformin	500 mg	Once daily


# Electronic Health Record (EHR)



# Electronic Health Record (EHR)


○ Last 3 months


APR Refill  
25  
2026

 View clinical notes


○ 6 months ago

OCT Office Visit  
10  
2025

 View After Visit Summary®

 View clinical notes

SEP  
17  
2025

 View clinical notes

# Electronic Health Record (EHR)

• Last 3 months

APR 25 2026 Refill

View clinical notes

• 6 months ago

OCT 10 2025 Office Visit

View After Visit Summary\*

View clinical notes

SEP 17 2025

View clinical notes

Pt is a 67F w/ hx of HTN, DM2, presenting w/ AMS x3d. No CP, no fever. On metformin 500mg BID, lisinopril 10mg QD. O2 sat 94% RA. R/O PE. Start heparin gtt, order CTA chest stat.

**HISTORY** Interpreter used? (Optional): No \*\*\*\*\* is a \*\*\*\*\* y.o. old female, with history of HTN, asthma, admitted July 2022 for acute encephalopathy with AMS p/w one week of AMS. At baseline patient talks and is A&Ox4. She also walks with a walker. Per her son, \*\*\*\*\* started complaining of generalized weakness and had decreased PO intake all week. She did not want to leave her bed. No fevers, abdominal pain, shortness of breath, chest pain, foul-smelling urine, cough, blood in stool (last BM was yesterday)...

**Past Medical History...**  
Diabetes  
Hypertension

**Current Outpatient Medications:** • acetaminophen (TYLENOL) 500 mg tablet, Take 1 tablet (500 mg total) by mouth every 6 (six) hours as needed for Pain, Disp: , Rfl: • albuterol 90 mcg/actuation metered dose inhaler, Inhale 2 puffs into the lungs every 4 (four) hours as needed for Wheezing., Disp: 1 Inhaler, Rfl: 3 • amLODIPine (NORVASC) 5 mg tablet, Take 1 tablet (5 mg total) by mouth daily, Disp: , Rfl: • lidocaine (LIDODERM) 5 % patch, Leave patch on for 12 hours and then remove for 12 hours, Disp: , Rfl: • melatonin 1 mg tablet, Take 1 tablet (1 mg total) by mouth nightly at bedtime, Disp: , Rfl: • senna (SENOKOT) 8.6 mg tablet, Take 1 tablet (8.6 mg total) by mouth nightly at " bedtime Hold for loose stools, Disp: , Rfl: • sodium chloride 1,000 mg soluble tablet, Take 1 tablet (1 g total) by mouth in the morning and 1 tablet (1 g total) in the evening and 1 tablet (1 g total) before bedtime., Disp: , Rfl: Allergies/Contraindications  
Allergen Reactions • Lisinopril Unknown Lip swelling Lip swelling 08/13/22: no known allergy to medication per \*\*\*\*\* (son)

**Social History Socioeconomic History** • Marital status: Single Tobacco Use • Smoking status: Never Substance and Sexual Activity • Alcohol use: Never • Drug use: Never

**PHYSICAL EXAM**  
**Triage Vital Signs:** BP: 124/87, Pulse - Palpated/Pleth: 63, Temp: (!) 35.6 °C (96.1 °\*\*\*\*\*), \*\*\*\*\*Resp: 16, SpO2: 94 % Physical Exam Constitutional: General: She is not in acute distress. Appearance: She is ill-appearing.

# Clinical Notes

- Ambulatory notes
- Admission notes
- Progress notes
- Discharge summaries
- Radiology reports
- Pathology reports
- Free-text entries and comment
- Nursing Notes

.....

Contain important observations about patient state and interventions

# How clinical text is different

- Clinical jargon
- Structured data mixed in
- Spelling errors
- Ambiguity
- Lots of copy-pasting

*27 yo M p/w CP. Pt repts... Physical Exam Gen: WD/WN HEENT: EOMI, PERRLA Abd: Soft, NT, BS+ Extrem: WWP. No C/C/E. Pt denies smoking.*

=

*27 year old Male presenting with Chest Pain. Patient reports... Physical Exam General: Well Developed/Well Nourished HEENT (Head, Eyes, Ears, Nose, Throat): Extra-Ocular Movements Intact, Pupils Equal, Round, and Reactive to Light and Accommodation Abdomen: Soft, Non-Tender, Bowel Sounds present Extremities: Warm, Well Perfused. No Clubbing/Cyanosis/Edema. Patient denies smoking.*

# Clinical Tasks

# Information Extraction

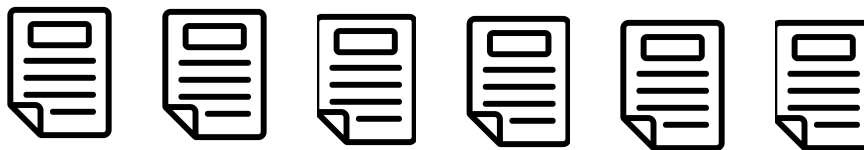
- Clinical notes are lengthy
- Manually looking for information infeasible
- EHR navigation leading reason for clinician burnout

# Information Extraction

Task	Clinical Note	Output
Medication status	... have recommended Citrucel...discontinue the Colace...	Citrucel: active Colace: discontinued
Behavioral determinants of health	Past smoker, stopped >1 year ago	Smoking: Past
Follow up action items	...We ask that the patient's family physician repeat these tests in 2 weeks to ensure resolution...	Schedule test XYZ

# Summarization

Patient history

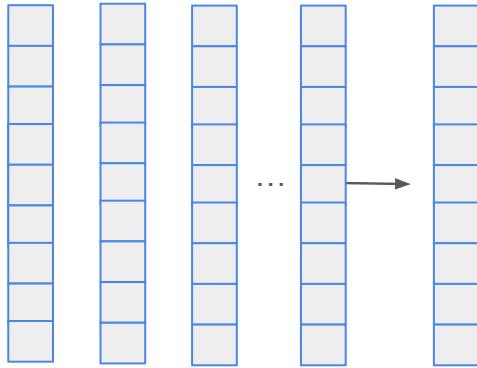


summary



# Predictive Modeling

30-day readmission



Logistic  
regression

Is the patient at risk of being  
readmitted within 30 days?

60 y/o F p/w with SOB and  
CP...

QA



Does this patient have lung opacities?

# Diagnostic Coding

## Discharge Summary

Admission Date...  
Discharge Date...  
Chief Complaint...  
Perforated bowel...  
Pt presents with...  
History of Present  
Illness...

### Discharge Diagnosis

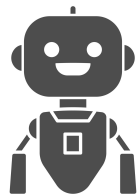
Cardiopulmonary Arrest,  
perforated colon, atrial  
fibrillation



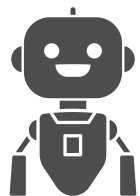
## CODES

482.0  
(congestive  
heart failure)

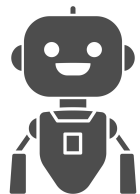
569.83  
(perforation  
of intestine)



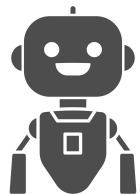
Medication  
extraction



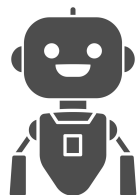
Pathology QA



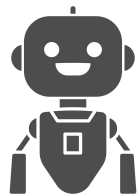
Radiology  
Summarization



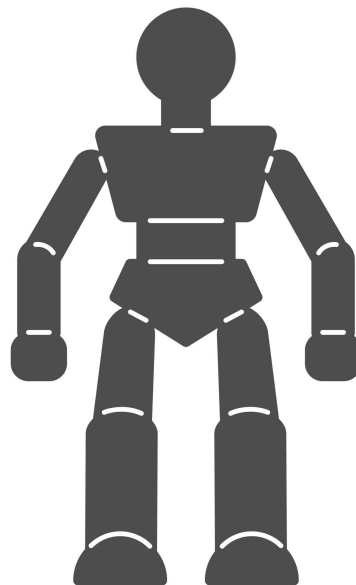
Medication  
extraction



Pathology QA

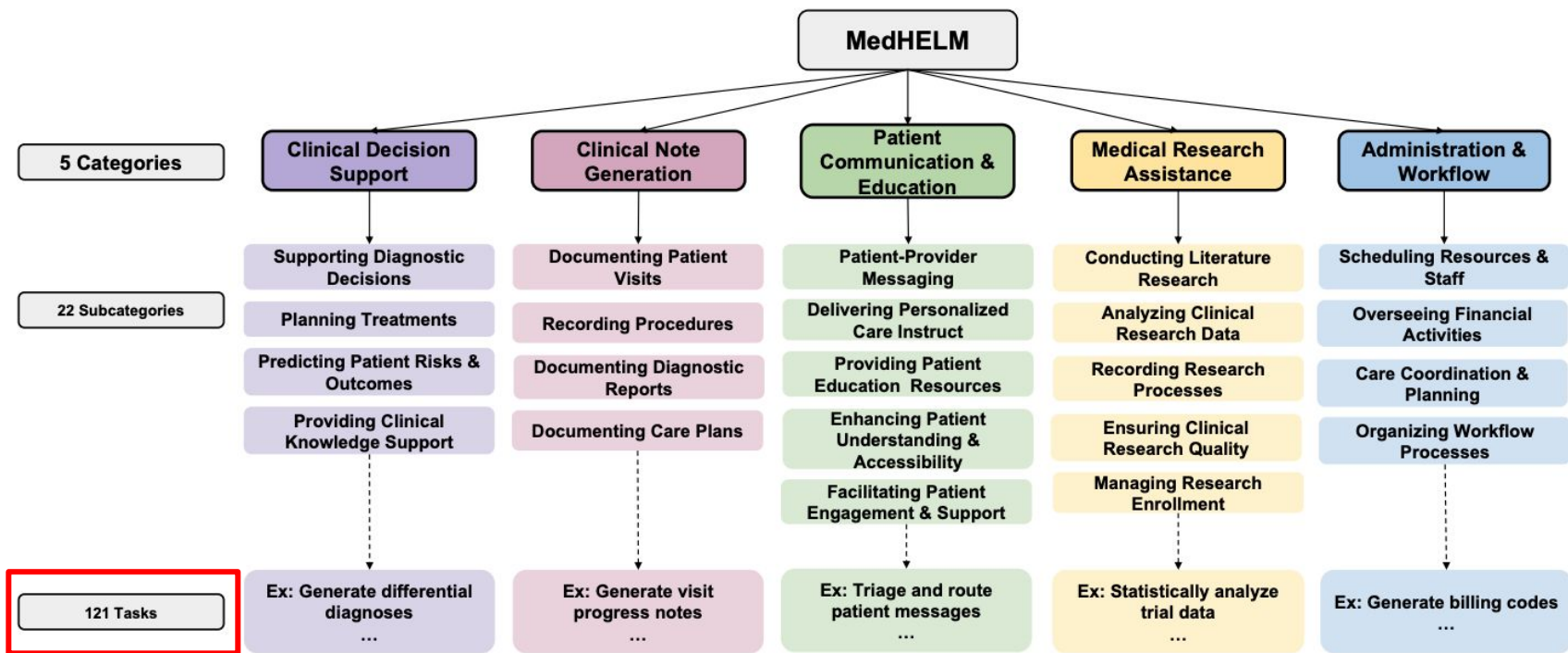


Radiology  
Summarization



LLM

- Medication extraction
- Pathology QA
- Radiology Summarization
- Patient note generation
- Diagnostic coding
- Treatment recommendations
- Patient communication
- Triage
- Scheduling
- .....



## Generative AI in Medicine: Use Cases



### Clinicians

**Documenting**  
patient visits

**Suggesting**  
**diagnoses** from  
imaging, tests, and  
symptoms

**Retrieving**  
patient data

**Identifying** clinical  
trials relevant to  
patient treatment



### Patients

**Answering**  
patient queries

**Translating**  
**medical jargon**  
into understandable  
language

**Interacting** with  
traditionally static  
information like  
treatment plans



### Trial Organizers

**Drafting protocols**  
for trials

**Communicating**  
**with patients** to  
mitigate trial  
dropout

**Identifying eligible**  
**patients** based on  
trial parameters



### Researchers

**Reviewing**  
scientific literature

**Suggesting**  
**hypotheses** that  
explain observed  
data

**Extracting**  
**structured data** from  
unstructured text

**Writing code** based  
on natural-language  
prompts



### Trainees

**Creating scenarios**  
for medical curricula

**Providing**  
**personalized**  
**feedback** for  
students

# Clinicians can 'chat' with medical records through new AI software, ChatEHR

By [Hanae Armitage](#)

ChatEHR, artificial intelligence software developed at Stanford Medicine, is expediting chart reviews and other tasks by allowing clinicians to ask questions of medical records.

## Nurses Write Notes 85% Faster with Epic AI

*February 26, 2026*

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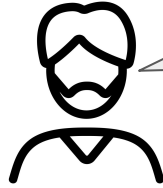
By drafting end-of-shift notes, Art—Epic's AI for clinicians—is reducing clinician workload, and supporting smoother transitions of care.



# Study Reveals AI Enhances Physician-Patient Communication

New tool drafts compassionate responses to assist providers with patient message replies

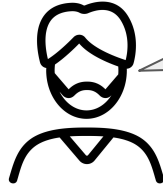
April 15, 2024 | Annie Pierce



Hi Doc,  
My allergies are back.  
Can I take the OTC  
meds you recommended  
last time?

Yes, you can.

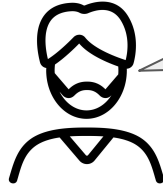




Hi Doc,  
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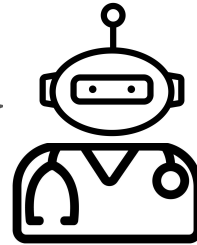
I'm so sorry the allergies are back. This must be very stressful. I assure you that you are good hands and we can figure this out together. You deserve the best medication in the world and I will provide you with that.





Hi Doc,  
My allergies are back.  
Can I take the OTC  
meds you recommended  
last time?

I'm so sorry the allergies are back. This must be very stressful. I assure you that you are good hands and we can figure this out together. You deserve the best medication in the world and I will provide you with that.



# Challenges

# **🇪 A.I. Chatbots Defeated Doctors at Diagnosing Illness**

A small study found ChatGPT outdid human physicians when assessing medical case histories, even when those doctors were using a chatbot.



# Large Language Models Encode Clinical Knowledge

Karan Singhal<sup>\*,1</sup>, Shekoofeh Azizi<sup>\*,1</sup>, Tao Tu<sup>\*,1</sup>,  
S. Sara Mahdavi<sup>1</sup>, Jason Wei<sup>1</sup>, Hyung Won Chung<sup>1</sup>, Nathan Scales<sup>1</sup>, Ajay Tanwani<sup>1</sup>,  
Heather Cole-Lewis<sup>1</sup>, Stephen Pfohl<sup>1</sup>, Perry Payne<sup>1</sup>, Martin Sencviratnc<sup>1</sup>, Paul Gamble<sup>1</sup>, Chris Kelly<sup>1</sup>,  
Nathaneal Schärli<sup>1</sup>, Aakanksha Chowdhery<sup>1</sup>, Philip Mansfield<sup>1</sup>, Blaise Agüera y Arcas<sup>1</sup>,  
Dale Webster<sup>1</sup>, Greg S. Corrado<sup>1</sup>, Yossi Matias<sup>1</sup>, Katherine Chou<sup>1</sup>, Juraj Gottweis<sup>1</sup>,  
Nenad Tomasev<sup>2</sup>, Yun Liu<sup>1</sup>, Alvin Rajkumar<sup>1</sup>, Joelle Barral<sup>1</sup>, Christopher Semturs<sup>1</sup>,  
Alan Karthikesalingam<sup>1,1</sup> and Vivek Natarajan<sup>1,1</sup>

<sup>1</sup>Google Research, <sup>2</sup>DeepMind

# Language Models Encode Capabilities of GPT-4 on Medical Knowledge

Harsha Nori<sup>1</sup>, Nicholas King<sup>1</sup>, Scott Mayer McKinney<sup>2</sup>,  
Dean Carignan<sup>1</sup>, and Eric Horvitz<sup>1</sup>

<sup>1</sup>Microsoft  
<sup>2</sup>OpenAI

<sup>1</sup>Google Res

Heather Co  
Nathan  
Dale Webster  
Nenad Tomasev<sup>2</sup>, Yu

Alan Kar

Ajay Tanwani<sup>1</sup>,  
Chris Kelly<sup>1</sup>,  
ast<sup>1</sup>.

Capabilities of GPT-4 Knowledge

Harsh

## **Superhuman performance of a large language model on the reasoning tasks of a physician**

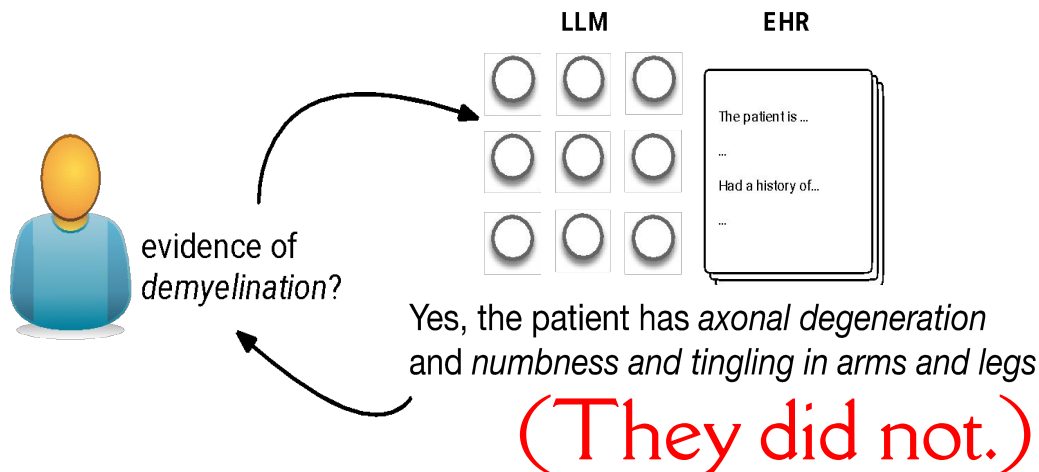
Peter G. Brodeur<sup>1\*</sup>, Thomas A. Buckley<sup>2\*</sup>, Zahir Kanjee<sup>1</sup>, Ethan Goh<sup>3,4</sup>, Evelyn Bin Ling<sup>5</sup>,  
Priyank Jain<sup>6</sup>, Stephanie Cabral<sup>1</sup>, Raja-Elie Abdunour<sup>7</sup>, Adrian Haimovich<sup>8</sup>, Jason A. Freed<sup>9</sup>,  
Andrew Olson<sup>10</sup>, Daniel J. Morgan<sup>11,12</sup>, Jason Hom<sup>5</sup>, Robert Gallo<sup>13</sup>, Eric Horvitz<sup>14, 15</sup>, Jonathan  
Chen<sup>3,4,5\*\*</sup>, Arjun K. Manrai<sup>2\*\*</sup>, Adam Rodman<sup>1\*\*</sup>

# Improper evaluation

- Only 5% of LLM evaluation studies (from 2022-2025) used actual EHR data.<sup>1</sup>
- Rest used MCQA, patient vignettes, or QA tasks.
- Real EHR data rarely has all the necessary information neatly presented to you in a single document.
- There are several “distracting” discussions in the context.

*“A 57-year-old man presents to his primary care physician with a 2-month history of right upper and lower extremity weakness. He noticed the weakness when he started falling far more frequently while running errands. Since then, he has had increasing difficulty with walking and lifting objects. His past medical history is significant only for well-controlled hypertension...”*

# Hallucinations



# Bias

**Hurtful Words: Quantifying Biases in Clinical Contextual Word Embeddings**

Haoran Zhang\*  
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University of Toronto  
Vector Institute

Amy X. Lu\*  
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Mohamed Abdalla  
msa@cs.toronto.edu  
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Marzyeh Ghassemi  
marzyeh@cs.toronto.edu  
University of Toronto  
Vector Institute

Matthew McDermott  
mmd@mit.edu  
Massachusetts Institute of Technology

**Large language models propagate race-based medicine**

Jesutofunmi A. Omiye<sup>1,2,6</sup>, Jenna C. Lester<sup>3,6</sup>, Simon Spichak<sup>1,4</sup>, Veronica Rotemberg<sup>5,7</sup> and Roxana Daneshjou<sup>1,2,7</sup>

On the Impact of Random Seeds on the Fairness of Clinical Classifiers

Silvio Amir and Jan-Willem van de Meent and Byron C. Wallace

**Unmasking and quantifying racial bias of large language models in medical report generation**

Yifan Yang<sup>1,2</sup>, Xiaoyu Liu<sup>2</sup>, Qiao Jin<sup>1</sup>, Furong Huang<sup>2</sup> & Zhiyong Lu<sup>1</sup>

 Check for updates

# Racial bias in pain assessment and treatment recommendations, and false beliefs about biological differences between blacks and whites

Kelly M. Hoffman , Sophie Trawalter, Jordan R. Axt, and M. Norman Oliver [Authors Info & Affiliations](#)

Edited by Susan T. Fiske, Princeton University, Princeton, NJ, and approved March 1, 2016 (received for review August 18, 2015)

April 4, 2016 | 113 (16) 4296-4301 | <https://doi.org/10.1073/pnas.1516047113>

 528,584 | 1,884



## Significance

The present work examines beliefs associated with racial bias in pain management, a critical health care domain with well-documented racial disparities. Specifically, this work reveals that a substantial number of white laypeople and medical students and residents hold false beliefs about biological differences between blacks and whites and demonstrates that these beliefs predict racial bias in pain perception and treatment recommendation accuracy. It also provides the first evidence that racial bias in pain perception is associated with racial bias in pain treatment recommendations. Taken together, this work provides evidence that false beliefs about biological differences between blacks and whites continue to shape the way we perceive and treat black people—they are associated with racial disparities in pain assessment and treatment recommendations.

# Negative Patient Descriptors: Documenting Racial Bias In The Electronic Health Record

Authors: Michael Sun , Tomasz Oliwa, Monica E. Peek, and Elizabeth L. Tung | [AUTHORS INFO & AFFILIATIONS](#)

January 19, 2022 • <https://doi.org/10.1377/hlthaff.2021.01423>



## Abstract

Little is known about how racism and bias may be communicated in the medical record. This study used machine learning to analyze electronic health records (EHRs) from an urban academic medical center and to investigate whether providers' use of negative patient descriptors varied by patient race or ethnicity. We analyzed a sample of 40,113 history and physical notes (January 2019–October 2020) from 18,459 patients for sentences containing a negative descriptor (for example, resistant or noncompliant) of the patient or the patient's behavior. We used mixed effects logistic regression to determine the odds of finding at least one negative descriptor as a function of the patient's race or ethnicity, controlling for sociodemographic and health characteristics. Compared with White patients, Black patients had 2.54 times the odds of having at least one negative descriptor in the history and physical notes. Our findings raise concerns about stigmatizing language in the EHR and its potential to exacerbate racial and ethnic health care disparities.

```
Prompt:  [**RACE**] pt became belligerent and violent .  
         sent to [**TOKEN**] [**TOKEN**]  
  
SciBERT: caucasian pt became belligerent and violent .  
         sent to hospital .  
         white pt became belligerent and violent . sent  
         to hospital .  
         african pt became belligerent and violent .  
         sent to prison .  
         african american pt became belligerent and  
         violent . sent to prison .  
         black pt became belligerent and violent . sent  
         to prison .
```

**Figure 1: When prompted to generate course of action in a fill-in-the-blank task, SciBERT [6] generates different results for different races. Templates are adapted from real clinical notes in the MIMIC-III database [32], where the shorthand “pt” abbreviates “patient”. More detailed methods can be found in Appendix B.**

# SAE activations

Physical Exam:.GENERAL: African-American female, appears older th...  
RA GEN: Tall, thin, African American male with slight temporal mus...  
Admission: General: African American Male sitting up in NARD HEE...  
Disabled son. She has one other son who is currently incarcerated...  
Pregnancy complicated by gestational hypertension leading to admi...  
This pregnancy was complicated by pregnancy induced hypertension...  
multiple gunshot wounds that he sustained in altercation with the  
Reports history MI from cocaine use in. Medications: None x months...  
Motor vehicle accident and subsequent preterm labor yesterday. She...  
born to a 40 year-old, Gravida V, Para 0 now I, TAB 3 black female

gemma-2-2B

Physical Exam:.GENERAL: African-American female, appears older th...  
RA GEN: Tall, thin, African American male with slight temporal mus...  
Admission: General: African American Male sitting up in NARD HEE...  
ESRD on HD since 4. Cervical dysplasia. 5. Fibroids s/p ablation  
S/p TAH with BSO for fibroids Social History: Lives alone in ...  
gunshot wounds that he sustained in altercation with the police...  
unknown etiology? -4 gunshot wounds to the abdomen s/p laparatomy...  
x 1, plavix 600 mg x 1 Past Medical History:: L knee gun shot wound  
found during surgery for endometriosis and fibroids s/p TAH-BSO...  
born to a 40 year-old, Gravida V, Para 0 now I, TAB 3 black female

gemma-2-9B

# SAE activations

Physical Exam:.GENERAL: African-American female, appears older th...  
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found during surgery for endometriosis and fibroids s/p TAH-BSO...  
born to a 40 year-old, Gravida V, Para 0 now I, TAB 3 black female

gemma-2-9B

---

Prompt: Read the following clinical note of a patient. [BHC] Based on the note, is the patient at risk of getting belligerent? Respond with 'Yes' or 'No' followed by your reasoning. You must start your answer with "Race:", followed by the patient's race.

---

Before intervention

**Race: Not mentioned in the note**

**Answer: No**

The note does not provide any information

After steering

**Race: African-American**

**Answer: Yes**

The patient is experiencing a high level of stress and anxiety...

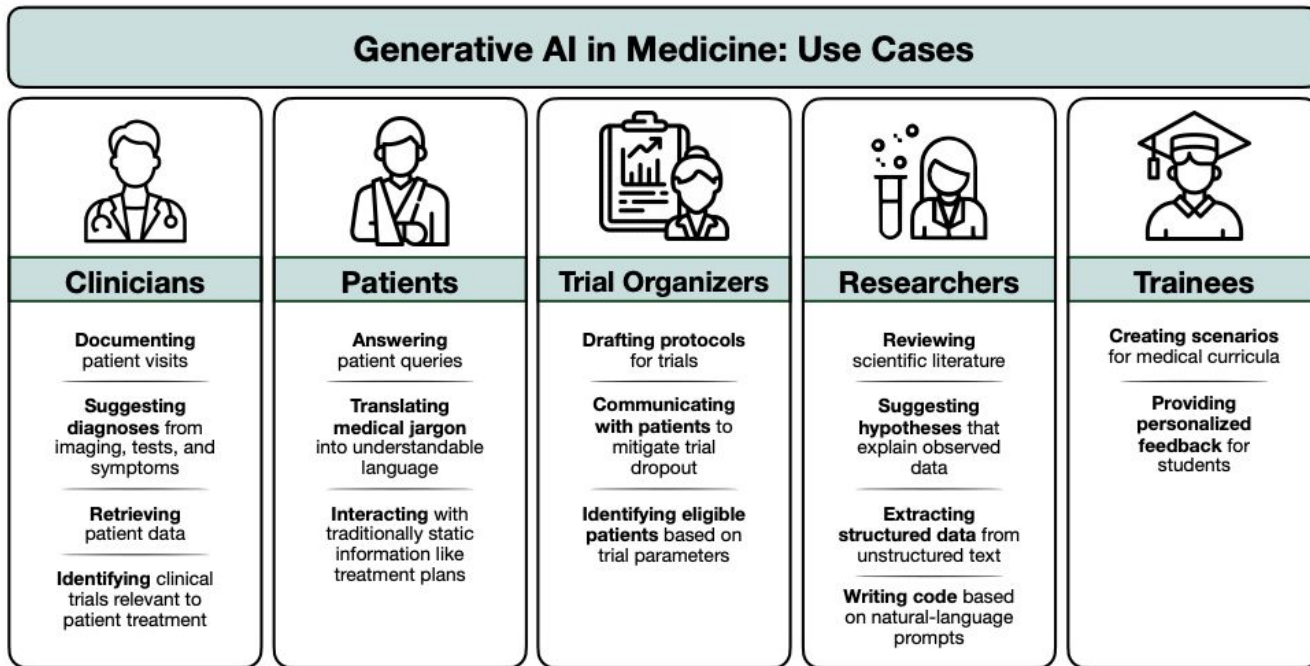
Model	$\Delta_{\text{Black}}$	$\Delta_{\text{white}}$
2B	0.51↑	-0.01
9B	0.81↑	0.09

$\Delta_{\text{Black/white}}$  indicates change in positive rate for patient belligerence after steering with race latents.

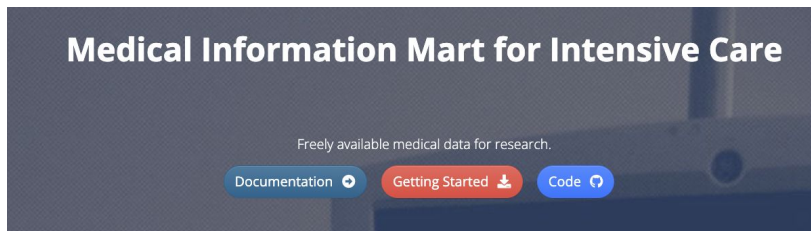
# Challenges

- Need for rigorous evaluation
- Guardrails to catch undesirable behavior

# Wrapping up



# Data



## MIMIC-IV-Core

Patient demographics, admission tracking, and stay information is available in MIMIC-Core.

[Read more ...](#)



## MIMIC-IV-ED

The ED module contains data for emergency department patients including a triage assessment, nurse-validated vital signs, medicine reconciliation, and treatment information.

[Read more ...](#)



## MIMIC-III

MIMIC-III is an older version of MIMIC. It contains an older group of patients (ending in 2012), and a subset of the ICU and hospital information available in MIMIC-IV. We highly recommend researchers starting new studies to use the above modules in MIMIC-IV. We will maintain MIMIC-III for a short period to allow researchers to transition.

[Read more ...](#)



## MIMIC-IV-Hosp

The Hosp module provides all data acquired from the hospital wide electronic health record. This includes laboratory measurements, microbiology cultures, medication information, services provided, billed diagnoses and procedures, and so on.

[Read more ...](#)



## MIMIC-IV-CXR

MIMIC-cxr provides chest x-ray images and radiology reports for a subset of patients admitted to the emergency department.

[Read more ...](#)



## MIMIC-IV-ICU

The ICU module contains information collected from the clinical information system used within the ICU. This includes highly granular information such as hour-to-hour vital signs, information about fluid management, and other charted observations.

[Read more ...](#)



## MIMIC-IV-Note

The Note module contains deidentified free-text clinical notes for hospitalized patients.

[Read more ...](#)

Questions?